



P.R.No.62/2025

Date: 07.08.2025

Press Release

Chennai Metro Rail Limited Introduces Metro Ticketing in UBER App

CMRL is delighted to announce its collaboration with Uber on Chennai Metro ticketing service through the Uber App with Open Network for Digital Commerce (ONDC) Network. Uber users in Chennai can now plan their metro journeys, purchase QR-based tickets, and access real-time transit information - all within the Uber app. This functionality has been enabled through ONDC's interoperable network, connecting Uber with public transport infrastructure.

This innovative integration of metro services on the UBER was launched by Thiru. M.A. Siddique, I.A.S., Managing Director of CMRL today (07-08-2025) at MetroS, Nandanam, Anna Salai in the presence of Thiru. Manoj Goyal, Director (Systems and Operations), Thiru. Gopinath Mallya, Chief Advisor (O&M) of CMRL, Thiru. Manoharan, Advisor (AFC and IT) of CMRL, Thiru. Manikandan Thangarathnam, Senior Director - Mobility & Platforms, Uber, Thiru. Nitin Nair, Senior Vice President, ONDC along with senior officials and staff of CMRL and UBER were present during the occasion.

As a special promotional offer, Uber is offering a 50% discount for Chennai Metro tickets purchased through Uber App to attract more passengers to their platform. This exclusive offer is valid throughout August 2025 and is applicable only on tickets purchased through the Uber App. This offer is exclusively available through the Uber App and is not applicable to any other CMRL ticketing platforms or services.

The payments for metro ticketing will be supported exclusively through UPI, reinforcing CMRL's commitment to accelerating digital payments adoption and sustainability goals.

Also, CMRL offers a 20% discount on all above ticketing services like digital store value pass exclusively available in CMRL Mobile App and online QR tickets except Single Journey Paper QR tickets purchased at metro ticket counters.

**Issued By: Public Relations Department,
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