

Press Note

The Ticket media used in Chennai Metro is primarily a contactless technology. These are tokens & contactless Smart Card. Tokens are used for single journey and smartcards for multiple journeys. The electronic chip residing inside the token / smart card contains information of a ticket.

The following are the Ticket Types:

1. **Single Journey Ticket - Contactless Smart Token (CST)**
 - Single Journey Token provides the facility of traveling from station A to station B
 - SJT can be purchased at ticket counters and at ticket vending machines.
 - Valid for the same business day of purchase
2. **Store Value card (SVC) - Contactless Smart Card (CSC)**
 - 10% discount on fare during every journey.
 - Fare value is stored in the card. Commuters can use the card for multiple journeys.
 - Valid for 5 years from the date of purchase or recharge whichever is latest.
3. **Trip Ticket loaded with Trips (30 days / 90 days / 180 days validity)**
 - Facilitated with 20% discounted fare and is ideal for daily commuters with fixed destinations.
 - 60 trips valid for 180 days /30 trips valid for 90 days /10 trips valid for 30 days
 - Trips can be reloaded and Balance Trips of previous loaded can be added with reloaded trips, if
 - Reload is done prior to expiry of validity.
4. **Tourist Ticket (Paper - CSC)**
 - It is available as 1-Day card with unlimited travel.
 - Can be purchased in advance but shall be used within 30 days from the date of purchase.
 - Rs.100/- (fare) + Rs.10/- (Refundable deposit)
5. **SBI/ Yeldi Go Combo Cards:**
 - Dual Interface card (Debit/Credit/prepaid card cum travel card) is termed as Combo card.
 - 10% discount on fare during every journey.
 - Combo card are Personalized & issued by SBI and Yeldi Softcom.
 - Fare value is stored in the card. Commuters can use the card for multiple journeys.
 - Valid for 5 years from the date of purchase or recharge whichever is latest.
6. **Group Ticket (Paper Ticket) – for group of 5 or more passengers**
 - 10% discounted fare ticket issued as a single paper ticket for the group.
 - Even a Child less than 90 cm height is included for the count for fare.
 - Entry/ Exit with group ticket can be made through the swing barrier gate attached to AFC gate
 - array which can be operated by Customer care center.

❖ Free ride for kids less than 90 cms except for group ticket

Smart Tokens/ Travel Cards can be bought or recharged/ topped up at Customer Care Centers and Ticket Vending Machines at Metro Stations by Cash, Credit/ Debit Cards and also through SBI Pay that enables receiving payments from Bank and e-Wallet Apps that are on the UPI platform. Also, top-ups and recharges can be initiated from www.chennaietrorail.org. After top-up on the web the passenger is required to visit a TVM in any of the Metro Station and do the add value on the card.