

Press Release

Sub: CMRL Mobile App update for better Travel Planning and Easy Travel Card Recharge-Reg

The CMRL Mobile app launched last year received a positive response with over 50,000 downloads in 3 months. An update released on 1st October 2018, would simplify the CMRL Travel Card recharge process and provide commuters with live train timings. Users can register on the app and store up to 5 travel cards for easy recharge up to Rs.1000/- per card per transaction. After recharge, the users will have to follow the current process of visiting the station for updating the card balance at the Ticket Vending Machine (TVM). Commuters can now plan their commute down to the minute by checking the exact time of arrival of a train as the train timings are provided on real time basis.

Other major updates on the app include Feedback section, Travel Planner and Feeder Service information. The Feedback feature will now allow commuters to submit their feedback in real time to CMRL authorities. Chennai Metro Rail has 2 lines that connect various suburbs of the city. Commuters would also not have the dilemma of having to identify interchange stations to reach their destination. The updated travel planner would let the passenger know if the train they are about to board is a direct train or if they need to interchange at Alandur. It also provides them the list of stations in between. In other words, the app is now a comprehensive guide to navigate when using the Chennai Metro.

Commuters will be able to view the feeder service (bus, cab and auto) available at different stations to surrounding areas. The upgrade of the CMRL Mobile App is available for Android and the iOS version will be live in a day or two.