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Press Release

Modernized Passenger Restrooms Commissioned at Puratchi Thalaivar Dr. M.G. Ramachandran Central Metro Station and Meenambakkam Metro Station

Chennai Metro Rail Limited (CMRL) has completed the comprehensive upgradation and refurbishment of the passenger restroom facilities at Puratchi Thalaivar Dr. M.G. Ramachandran Central Metro Station, located in the unpaid concourse area near B5 Entrance, providing commuters with modern, hygienic, and universally accessible amenities. The upgraded facilities include a significant increase in the number of toilet cubicles, urinals, and wash basins, along with dedicated Accessible (PH) restrooms designed in compliance with the Ministry of Housing and Urban Affairs (MoHUA) Harmonized Guidelines and Standards for Universal Accessibility in India – 2021.

The refurbished restrooms are equipped with sensor-operated taps, sensor-operated liquid soap dispensers, sensor-operated hand dryers, baby diaper changing stations, child-friendly wash basins and urinals, specially designed accessible urinals, wheelchair-friendly water closets, non-slip grab bars, tactile flooring, Braille signage, accessible ramps, 180-degree swing doors for accessible toilets, emergency alarm systems, tissue paper dispensers, bag storage racks, and improved lighting and ventilation, ensuring enhanced safety, hygiene, comfort, and convenience for all passengers, including persons with disabilities, senior citizens, children, and caregivers.

Similar passenger-friendly improvements have also been carried out at Meenambakkam Metro Station, where the existing restroom located in the paid platform 2 areas has been upgraded with modern fixtures and accessibility features to provide an improved and inclusive restroom experience for commuters.

The upgraded restroom facilities at Puratchi Thalaivar Dr. M.G. Ramachandran Central Metro Station and Meenambakkam Metro Station are being commissioned and opened for public use today. As part of the first phase of CMRL's restroom renovation and refurbishment initiative, similar upgradation works are also underway at another restroom facility at Chennai Central Metro Station (near A3 Entrance), as well as at High Court Metro Station, Tirumangalam Metro Station, and Airport Metro Station. These improved facilities are expected to be completed and opened for commuter use in the coming months. This initiative marks another significant step in CMRL's continued commitment to providing world-class, inclusive, hygienic, and passenger-centric infrastructure across its metro network.

Issued By: Additional Director / Public Relations Officer
CMRL, Chennai – 600 035.