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Press Release

Lost and Found Office Inauguration at Chennai Central Metro

Chennai Metro Rail Limited (CMRL) advises all passengers to keep their belongings safely. CMRL will not be held responsible for any loss of items. However, in case of any belongings lost during travel and found, they may be retrieved through the respective station or at the centralized Lost and Found Office.

CMRL, as part of its continuous efforts to enhance commuter experience, has inaugurated a dedicated Lost and Found Office at Puratchi Thalaivar Dr.M.G.Ramachandran Central Metro Station.

It was inaugurated by Thiru. Manoj Goyal, Director (System & Operations), CMRL in the presence of Thiru. Gopinath Mallaya, Chief Advisor (O&M), Thiru. S. Satheesh Prabhu, General Manager (O&M), along with senior officers and staff from the Operations & Systems Department.

CMRL has been facilitating the return of lost articles to passengers through individual metro stations. So far, 74% of lost articles have been successfully returned to their rightful owners through the dedicated efforts of CMRL. With the launch of this centralized office at Chennai Central Metro Station, passengers can now approach a single dedicated facility to conveniently retrieve their lost belongings.

This initiative is expected to significantly improve commuter convenience, ensure better accessibility, and provide a seamless passenger experience.

For queries regarding lost and found items, passengers may contact:

- Email: LFO@cmrl.in
- Website: <https://chennaietrorail.org/lost-and-found-enquiry>

CMRL remains committed to offering safe, reliable, and passenger-friendly services to the citizens of Chennai.

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